

Women's Pelvic Health Institute

Peter A. Castillo, M.D.

15215 National Avenue, Suite 104 · Los Gatos, California 95032

Telephone: 925-905-9922 Fax: 925-905-9925

PATIENT INFORMATION

Date ___/___/___ Home Phone _____ Work Phone _____ Cell Phone _____

Name _____ Social Security Number _____
Last Name First Name Middle Initial

Address _____ City _____ Zip _____

Age _____ D.O.B. ___/___/___ Single Married Widowed Separated Divorced

Email _____

Employer _____ Pharmacy _____

Whom may we thank for referring you? _____

In case of an emergency who should be notified? _____ Phone _____

PRIMARY INSURANCE

Person Responsible for Account (if not the Patient) _____
Last Name First Name Middle Initial

Address (if different from Patient) _____ City _____ Zip _____

Phone _____ D.O.B. ___/___/___ Social Security Number _____

Employer _____ Occupation _____

Insurance Company _____

Subscriber ID/Member # _____ Group # _____

Is patient covered by additional insurance? [] No [] Yes If yes, see reverse.

ASSIGNMENT AND RELEASE

FINANCIAL AGREEMENT, ASSIGNMENT OF BENEFITS AND AUTHORIZATION FOR TREATMENT:

I hereby authorize the above named physician to release any information acquired in the course of my examination or treatment to the named insurance company for the purpose of billing. I also authorize release of information to my employer if this is a work related problem. I authorize payment directly to the above named physician of any medical benefits otherwise payable to me for his services described, but no to exceed the reasonable and customary charge for these services. It is understood that any monies received from the insurance company over and above any indebtedness will be refunded to me when my bill is paid in full. I understand that I am financially responsible for all charges not covered by this authorization. I further agree to pay all finance charges, collections cost (40%), Attorney fees, and any other cost that may be incurred to enforce collection of any amount.

I authorize the above named physician to perform those diagnostic and/or therapeutic office procedures deemed necessary to evaluate and/or treat my current medical illness(es). I make this authorization with the knowledge that the above named physician will verbally describe the nature of said procedures in lay terminology. Including possible complications and side effects and obtain verbal consent prior to procedures. I retain the right to refuse any procedure, either diagnostic or therapeutic, after being informed of its nature, complications and side effects.

I UNDERSTAND THAT FAILURE TO PAY MY CO-PAY AT THE TIME OF SERVICE WILL RESULT IN AN ADDITIONAL ADMINISTRATIVE FEE.

Signature _____ Relationship to Patient _____ Date _____

ADDITIONAL INSURANCE

Subscriber Name (if not the Patient) _____
Last Name First Name Middle Initial

Address (if different from Patient) _____ City _____ Zip _____

Phone _____ D.O.B. ____ / ____ / ____ Social Security Number _____

Employer _____ Occupation _____

Insurance Company _____

Subscriber ID/Member # _____ Group # _____

CURRENT PROVIDERS

	<u>Name</u>	<u>City</u>	<u>Telephone Number</u>
Referring Provider:			
Primary Care Physician:			
OB/GYN:			
Urologist:			
Physical Therapist:			
G.I.:			
Other:			

PRIVACY POLICY

The Department of Health and Human Services has established a "Privacy Rule" to help insure that personal health care information is protected for privacy. The privacy rule was also created to provide a standard for certain health care providers to obtain their patient's consent for uses and disclosures of health information about the patient to carry out treatment, payment or health care operations.

As our patient, we want you to know that we respect the privacy of your personal medical records and will do all we can to secure and protect that privacy. We strive to always take reasonable precautions to protect your privacy. When it is appropriate and necessary, we provide the minimum necessary information to only those who we feel are in need of your health care information and information about treatment, payment or health care operations, in order to provide health care that is in your best interest.

We also want you to know that we may have indirect treatment relationships with you (such as laboratories, radiology and pathology) that only interact with physicians and not patients and we may have to disclose personal health information for purposes of treatment, payment or health care operations. These entities are most often not required to obtain patient consent.

You may refuse to consent to the use of disclosure of your personal health information (PHI), but this must be in writing. Under the law effective April 14, 2003, we have the right to refuse to treat you should you choose to refuse disclosure of your (PHI). If you choose to give consent in this document, at some future time you may request to refuse all or part of your (PHI). You may not revoke actions that have already been taken which relied on this or a previously signed consent.

If you have any objections to this form, please ask to speak with our HIPAA compliance officer.

You have the right to review our privacy notice, to request restrictions and revoke consent in writing after you have reviewed our privacy policy.

Print Name: _____ Signature: _____ Date: _____

(If patient is under 18 years of age, a parent or guardian must sign).
(This policy expires ten years from the original date signed).

CONSENT FORM

Patient Name: _____ DOB: _____

I authorize the following person to represent me at Women's Pelvic Health Institute. if I am unable to personally authorize medical services for myself. This authorization is valid until withdrawn in writing.

Name (other than person completing this form)	Relationship to patient	Phone

Authorization for Test Results (By checking the box you are authorizing us to leave a message):

Abnormal	Normal	
<input type="checkbox"/>	<input type="checkbox"/>	Home Telephone _____
<input type="checkbox"/>	<input type="checkbox"/>	Work Telephone _____
<input type="checkbox"/>	<input type="checkbox"/>	Cell Phone _____
<input type="checkbox"/>	<input type="checkbox"/>	Email Address _____
<input type="checkbox"/>	<input type="checkbox"/>	Other contact (name, relationship, phone number) _____



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FINANCIAL POLICY AGREEMENT

Please initial all:

Date: _____

_____ **Account Balances:** Full or partial payments due at check-in for all patient accounts.

_____ **Bounced/Returned Check Fee:** All returned checks will incur a **\$25.00** administrative fee billed to the patient's account.

_____ **Cancellation and No Show Policy:** If it is necessary to cancel your scheduled appointment, we request that you call one (1) working day in advance. A failure to cancel or present at the time of a scheduled appointment will be recorded in your chart as a "no show" and an administrative fee of **\$50.00** will be billed to your account. Patients with 3 "no shows" will be dismissed from the practice.

_____ **Collections Policy:** All outstanding patient account balances greater than \$50.00 will be sent to a third-party collections agency for payments not received within 90 days of services performed. Patient further agrees to pay all finance charges, collections costs (40%), Attorney fees, and any other cost that may be incurred to enforce collection of any amount.

_____ **Co-payments/Co-Insurance:** Due at time of services rendered; exact amount of cash is appreciated, as office carries minimal cash for change. Checks and credit cards (Visa, MasterCard, and American Express) are accepted.

_____ **Finance Charges:** Any patient account with a balance of \$50.00 or greater will be assessed a finance charge of 2% for payments not received within 60 days of services performed. An additional finance charge of 2% will be assessed every 30 days that full payment is not received.

_____ **Insurance:** Your insurance policy is a contract between you and the insurance carrier; the Physician is not involved in this contract. You are contractually responsible for your co-payment, co-insurance, or any balance unpaid at the time of service.

_____ **No Insurance:** Patients who are self-pay are responsible for the entire balance at time of service.

_____ **Payment Plans:** Any patient with an account balance greater than \$50 may set up a payment plan with our office. At minimum, 10% of the total balance must be collected each month.

_____ **Payment Methods:** Women's Pelvic Health Institute offers several payment methods to help accommodate a patient's financial status. Patients can choose:

- Provide a credit card for the staff to keep on file. Any account balance will be charged to the card on file monthly;
- Receive monthly statements in the mail and pay the full balance promptly;
- Set up a payment plan with our office. Once established, the patient agrees to adhere to the chosen payment method until her balance is paid in full;
- Establish an account with one of our patient financing vendors (ask one of our staff members for additional information on patient financing options).

FINANCIAL POLICY CONSENT

Please select preferred account payment method (CHOOSE ONE):

***In an effort to make our billing process easier, faster, and more efficient, Women's Pelvic Health Institute has implemented a policy to collect credit card information at the time of your visit. Your card information will be held securely until your insurances have paid their portion and notified our office of the amount of your share. At that time, any balance owed by you will be charged to the credit card on file. This will be an advantage to you since you will no longer need to mail in a check, and it will be an advantage to our office since it will greatly reduce billing costs.*

This payment method does not apply to patients who are self-pay patients. Co-pays are still due at the time of service. Should you have any further questions, please contact our office staff.

I authorize Women's Pelvic Health Institute to charge my credit card for account balances remaining after my insurance policy has paid. No statement will be provided. Women's Pelvic Health Institute will send a detailed receipt within 5 business days of the transaction. If the charge is not accepted by the credit card company a monthly statement as described below will be sent and this selection will be voided until a valid credit card is received.

Visa, MasterCard, American Express (Please circle one)

Card Number: _____ Exp. Date: _____ CVV Code: _____

Card Holder Name: _____

Card Holder Signature: _____

I prefer to receive a monthly statement in the mail and I agree to pay the balance in full promptly. I understand that by selecting this choice a \$20.00 service fee will be applied if an additional statement is needed to be mailed.

I have an HSA account that should automatically pay my account balance. I understand that by selecting this choice I will be billed monthly, will promptly pay my balance not paid by my HSA account, and that a \$20.00 service fee will be applied if an additional statement is needed to be mailed.

I have read and agree to the Financial Policy of Women's Pelvic Health Institute.

Printed Patient Name: _____

Patient Signature: _____ Date: _____

Thank you for your cooperation!

PATIENT HEALTH SUMMARY

Name: _____ DOB: _____ Today's Date: _____

What is the main reason you are here to see the doctor today? _____

How long have you experienced each problem? _____

What prior treatment have you had for this? _____

List any medical problems or health conditions you have (please also list year problem was diagnosed).

List any surgeries, procedures, or hospitalizations you have had since childhood (Give year, if known).

FAMILY HISTORY

Any family history of:

- Cancer (list type)
- Hernia or vaginal prolapse
- Diabetes
- Heart disease
- Stroke
- Urinary Problems
- Other: _____

Relationship

SOCIAL HISTORY

Are you: Married Divorced Remarried Long-term partner Single Widowed

Are you: Sexually active No sexual partner Stopped having sex at age ___ Never had sex

Who lives with you? Spouse/partner # ___ children Other: _____

Do you work outside the home? No Yes: If so, what type of work? _____

Do you smoke? No Yes: ___ packs/day I want to quit I've tried to quit ___ times.

Do you drink alcohol? No Yes: Rarely Occasionally/Socially Regularly More than I think I should

Do you exercise regularly? No Yes: 3 x a week or more Occasionally Rarely Never

Do you use street drugs? No Yes: Types/comments: _____

GYNECOLOGICAL HISTORY

Do you have menstrual periods? Yes No (skip to next question)

Age of first period: _____ First Day of last period: ___/___/___

Is your period regular? Yes, it comes every _____ days, and the menstrual bleeding lasts for _____ days
 No (explain): _____

Do you bleed between periods? Yes No Do you have heavy periods? Yes No

Do you have a need for birth control? Yes No (skip to next question)

Birth control method: None Pills Condoms Tubal ligation IUD Other

Are you trying to conceive? Yes No No, but I'm open to getting pregnant

Any pain with intercourse? No Yes → EXPLAIN: _____

Do you have any other concerns about intercourse? _____

Have you gone through natural menopause? Yes No If yes, at what age? _____

Have you had a hysterectomy? Yes No

If yes, abdominal vaginal laparoscopic Reason for hysterectomy: _____

Were your ovaries removed? Yes No If yes, which ovary(ies)? left right both

Date of last pap smear: ___/___/___ Normal: Yes No Have you ever had an abnormal pap? Yes No

Date of last pap smear: ___/___/___ Normal: Yes No

Have you had a sexually transmitted disease? Yes No If yes, please list: _____

OBSTETRICAL HISTORY

Number of Pregnancies: _____ Miscarriages: _____ Abortions: _____ Living Children: _____

<u>Date</u>	<u>Weight</u>	<u>Type of Delivery</u>			<u>3rd/4th Degree Tears</u>
_____	_____	<input type="checkbox"/> Vaginal	<input type="checkbox"/> Vaginal w/forceps/vacuum	<input type="checkbox"/> C-section	Yes / No
_____	_____	<input type="checkbox"/> Vaginal	<input type="checkbox"/> Vaginal w/forceps/vacuum	<input type="checkbox"/> C-section	Yes / No
_____	_____	<input type="checkbox"/> Vaginal	<input type="checkbox"/> Vaginal w/forceps/vacuum	<input type="checkbox"/> C-section	Yes / No
_____	_____	<input type="checkbox"/> Vaginal	<input type="checkbox"/> Vaginal w/forceps/vacuum	<input type="checkbox"/> C-section	Yes / No
_____	_____	<input type="checkbox"/> Vaginal	<input type="checkbox"/> Vaginal w/forceps/vacuum	<input type="checkbox"/> C-section	Yes / No
_____	_____	<input type="checkbox"/> Vaginal	<input type="checkbox"/> Vaginal w/forceps/vacuum	<input type="checkbox"/> C-section	Yes / No

MEDICATIONS

Please list all of the medications that you currently take, including over-the-counter medications and herbal supplements. List the dosage and how often you take it.

ALLERGIES

List any known allergies along with the type of reaction you experience.



HEALTH QUESTIONNAIRE & CONSENT TO TREATMENT

UROGYNECOLOGIC QUESTIONNAIRE

I urinate every _____ hours during the day. At night, I get up _____ times to urinate.

Do you lose urine in spurts with laughing, sneezing, or exertion?	Yes	No
What amount of urine do you lose?	Small	Large Both
In what position do you lose urine?	Sitting	Standing Lying down
Do you lose urine with a strong sense of urgency?	Yes	No
Does the sound, sight, or feel of running water make you lose urine?	Yes	No
Do you lose urine without any warning (without activity or urgency)?	Yes	No
Do you wear pads everyday?	Yes	No # pads per day:
Is it difficult to get the urine stream started?	Yes	No
Does your urine stream seem slow or weak?	Yes	No
Do you feel that you empty your bladder completely when you urinate?	Yes	No
Do you have pain associated with urination?	Yes	No
Do you have frequent bladder infections?	Yes	No
Do you feel as if your pelvic organs are "falling down"?	Yes	No
Do you feel a bulge at the opening of your vagina?	Yes	No

BOWEL FUNCTION QUESTIONNAIRE

Skip this section; I have no problems with my bowel function.

I move my bowels ___ times per day or ___ times per week.	
Do you have difficulty emptying your rectum?	Yes No
What is the consistency of your stool when this happens?	Liquid Soft Normal Hard
Does it help to press on the inside or outside of the vagina?	Yes No
Do you lose control of your stool?	Yes No
What is the consistency of your stool when this happens?	Liquid Soft Normal Hard
Do you have problems controlling gas?	Yes No
Do you have alternating constipation and diarrhea?	Yes No
Do you have pain with bowel movements?	Yes No
Do you ever see blood in your stools?	Yes No

COSMETIC QUESTIONNAIRE

Skip this section; I have no problems with the appearance or function of my genital region.

<input type="checkbox"/> I am self-conscious about the appearance or function of my genital regions	Yes	No
I am unhappy with the way my vagina looks (i.e. gaping)	Yes	No
I am unhappy with the way my labia look (irregular, dark, long)	Yes	No
My labia rub or pull on my clothing or during sex	Yes	No
I am unhappy with the appearance of my pubic area/labia majora	Yes	No
I am unable to wear the type of clothing that I want	Yes	No
My vagina feels loose during sex	Yes	No
I have decreased sensation during sex	Yes	No
I wish to enhance my pleasure with sex	Yes	No
I want cosmetic vaginal surgery	Yes	No



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SEXUAL FUNCTION QUESTIONNAIRE

Skip this section; I have no problems with my sexual functioning.

Sexual orientation: heterosexual homosexual bisexual

I have low desire to participate in sexual activity	Yes	No
I am unable to reach orgasm	Yes	No
I have significant difficulty reaching orgasm	Yes	No
I have a difficult time becoming aroused during sexual activity	Yes	No
I do not become sufficiently lubricated with sexual activity	Yes	No
I experience pain with vaginal penetration	Yes	No

CONSENT TO TREATMENT

I, _____, understand and consent to the procedures and examinations that may be performed during all office visits at Women's Pelvic Health Institute, including any emergency treatment or services. I have been given adequate information regarding all examination methods, procedures, and tools used, and understand that by signing this document I am consenting to all treatment performed by Women's Pelvic Health Institute.

Signature of Patient

Date